

Teaching & Learning Center Monthly Utilization Report – July 2016

1. LMS Stability and Utilization

CSC Online-Sakai stability is determined by calculating the monthly uptime, excluding planned maintenance. System utilization is gauged by the daily average of logins and unique users, and the number of course sites published for the currently active term.

Uptime	100%
Avg. Logins/Day	1154
Avg. Users/Day	538
Course Sites – Summer 2016	258

2. LMS Support Utilization

LMS support utilization is determined by tickets opened with our LMS hosting provider (Longsight), tickets logged by the TLC team in the LMS category, and tickets reported by our 24/7 help desk (Pearson).

Tickets Opened with Host	7
TLC Tickets	5
24/7 Help Desk Tickets	31

3. Other Support Utilization

Other support utilization accounts for assistance requested in areas, such as mediated classrooms, instructional design, and other instruction- and/or technology-related consultations.

Mediated Classrooms & Technology-Related	5
Instructional Design	1
Total Consultations	6

4. Web-Conferencing/Lecture-Capture Utilization

To determine the utilization of Vidyo, the TLC's web-conferencing and lecture-capture solution, the hours of active use and the number of active users are recorded.

Vidyo Hours of Use	26.1
Vidyo Active Users	5

5. Mediated Classroom Utilization

Computer-mediated classroom use is determined by projector use and classroom scheduling each semester. See TLC semester reports for mediated classroom information.

Classroom Projector Use	N/A
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Mediated Classroom Use	N/A
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6. Academic Web Utilization

The academic web constitutes a number of sites developed by faculty and staff in academic affairs and supported by TLC staff; to gauge utilization, we track the number of faculty/staff managed sites along with total visitors for all Academic Web sites (excluding the TLC Blog).

Number of Sites	32
Total Visitors	121

7. TLC Blog & Website Utilization

The TLC breaks out reporting on the TLC Blog and publishes figures provided by IT on the TLC Website. We track the number of page views and visitors.

Website Views	115
Website Visitors	53
Blog Views	272
Blog Visitors	176

8. TLC Seminar, Workshop, and Institute Utilization

Participation in TLC workshops, seminars, and institutes are typically limited to six participants. Seminars are offered with open attendance.

	Titles	MAP Alignment	Faculty	Staff	Total
Seminar	N/A	N/A	0	0	0
Workshop	N/A	N/A	0	0	0
Institute	N/A	N/A	0	0	0
Totals					0

9. Quality Matters Utilization

In addition to reporting monthly utilization, the TLC reports out cumulative data on the percentage of faculty who have completed basic QM rubric training by school to date

Number of Unique Users for Month			Faculty	Staff	Total
			0	0	0
	Titles	MAP Alignment	Faculty	Staff	Total
Courses	None	N/A	0	0	0
Webinars	None	N/A	0	0	0

10. Percentage of Current Faculty (and Academic Affairs Staff) with Basic QM Training

Courses	BEAMSS	EHPCPSW	Liberal Arts	Adjuncts	Staff
Applying the QM Rubric	46%	52%	21%	10%	21%
QM Rubric Update 2014	9%	13%	0%	3%	7%

11. Lynda.com Utilization

Lynda is a popular database of courses and webinars faculty may utilize for professional development. To determine interest as well as utilization, the TLC tracks courses viewed as well as courses completed.

Number of Unique Users for Month			Faculty	Staff	Total
			1	0	1
	Titles	MAP Alignment	Faculty	Staff	Total
Courses Completed	Flipping the Classroom	3.4-5	1	0	1
	Teaching Fundamentals: Data-Driven Instruction	3.4-5	1	0	1
	Creating Multimedia Learning	3.4-5	1	0	1
	Teaching Fundamentals: Project-Based Learning	3.4-5	1	0	1
	Core Strategies for Teaching in Higher Ed	3.4-5	1	0	1
	Blended Learning Fundamentals	3.4-5	1	0	1
	Write Effective Learning Objectives	3.4-5	1	0	1
	Foundations of Online Instruction	3.4-5	1	0	1
	How to Make Accessible Learning	3.4-5	1	0	1
	PowerPoint for Teachers: Create Interactive Lessons	3.4-5	1	0	1
Courses Viewed	How to Teach Complex Topics	3.4-5	1	0	1

12. TLC Library Utilization (Books & Equipment)

The TLC Library is a “micro collection” that is managed by the Library Learning Commons but made available through the TLC.

	Faculty	Staff	Total
Books			5
Equipment			1
Totals			6

